

LEX WRAPS LLC SERVICE AGREEMENT

TERMS & CONDITIONS – VEHICLE WRAP, GRAPHICS & TINT SERVICES



A VEHICLE WRAP IS A HIGHLY DETAILED PROCESS THAT INVOLVES MULTIPLE CHALLENGING STEPS, EACH DEMANDING EXPERT CRAFTSMANSHIP AND FULL ATTENTION. AT LEX WRAPS LLC, OUR TOP PRIORITY IS TO RETURN YOUR VEHICLE IN A TIMELY MANNER WITH A PROFESSIONAL, HIGH-QUALITY RESULT. TO ENSURE THIS LEVEL OF QUALITY, IT IS IMPORTANT THAT ALL PARTIES ARE ALIGNED ON THE PROCESS AND EXPECTATIONS. THANK YOU FOR CHOOSING LEX WRAPS LLC.

ALL TRANSACTIONS BETWEEN LEX WRAPS LLC AND ITS CUSTOMERS ARE GOVERNED BY THE TERMS AND CONDITIONS SET FORTH BELOW.

PAYMENT METHODS

LEX WRAPS LLC ACCEPTS CASH, CHECKS, CREDIT / DEBIT CARDS, ACH TRANSFER, AND FINANCING THROUGH SYNCHRONY CAR CARE. ALL FINANCING IS SUBJECT TO CREDIT APPROVAL.

PAYMENT TERMS, DEPOSITS, REFUNDS & LEGAL FEES

THE CUSTOMER OR AUTHORIZED AGENT COMPLETING THIS SERVICE AGREEMENT AGREES THAT THEY ARE THE RESPONSIBLE PARTY FOR PAYMENT OF ALL SERVICES REQUESTED.

FULL PAYMENT IS REQUIRED PRIOR TO THE RELEASE OF THE VEHICLE. VEHICLES AND/OR PRODUCTS WILL NOT BE RELEASED UNTIL PAYMENT HAS BEEN PAID IN FULL. ANY INVOICE NOT PAID AT THE TIME OF PICKUP IS CONSIDERED PAST DUE.

ANY MATERIALS ORDERED FOR A CUSTOMER'S JOB MUST BE PAID FOR 100% PRIOR TO ANY WORK BEING PERFORMED. ALL MATERIALS ORDERED ARE NON-REFUNDABLE IF THE CUSTOMER CHOOSES NOT TO PROCEED WITH INSTALLATION.

A 50% DEPOSIT IS REQUIRED AT VEHICLE DROP-OFF, WITH THE REMAINING 50% DUE AT PICKUP. ALL PAYMENTS MADE TO LEX WRAPS LLC ARE NON-REFUNDABLE.

THIS IS NOT AN EXPECTATION CONTRACT. BUYER'S REMORSE IS NOT A VALID REASON FOR REFUND. ACCEPTANCE OF THE VEHICLE CONSTITUTES ACCEPTANCE OF THE WORK AS COMPLETE AND SATISFACTORY. THE CUSTOMER IS RESPONSIBLE FOR INSPECTING THE VEHICLE UPON RECEIPT.

ANY UNPAID BALANCES MAY ACCRUE INTEREST AT A RATE OF 18% PER ANNUM. CUSTOMER AGREES TO PAY ALL COLLECTION COSTS, INCLUDING BUT NOT LIMITED TO ATTORNEY FEES AND COURT COSTS.

DESIGN APPROVAL & COMMERCIAL GRAPHICS

FOR ALL COMMERCIAL DECALS, LOGOS, LETTERING, AND GRAPHIC INSTALLATIONS, LEX WRAPS LLC

INITIALS: _____

WILL PROVIDE DIGITAL RENDERINGS OR MOCKUPS SHOWING PLACEMENT AND APPROXIMATE SIZING PRIOR TO ORDERING MATERIALS.

THE CUSTOMER IS SOLELY RESPONSIBLE FOR REVIEWING AND APPROVING ALL RENDERINGS, INCLUDING SPELLING, COLORS, PLACEMENT, SIZING, AND LAYOUT. WRITTEN APPROVAL (EMAIL, MESSAGE, OR SIGNED PROOF) IS REQUIRED PRIOR TO PRINTING.

ONCE APPROVED, LEX WRAPS LLC IS NOT RESPONSIBLE FOR ERRORS, DESIGN CHANGES, OR DISSATISFACTION RELATED TO APPROVED DESIGNS. ANY CHANGES REQUESTED AFTER APPROVAL MAY RESULT IN ADDITIONAL COSTS AND DELAYS.

INSTALLATION ALIGNMENT IS DETERMINED BY VEHICLE BODY LINES TO ENSURE A PROFESSIONAL APPEARANCE. ANY SPECIAL ALIGNMENT REQUESTS MUST BE COMMUNICATED AND APPROVED IN WRITING PRIOR TO INSTALLATION.

DESIGN & BUSINESS PERFORMANCE DISCLAIMER

LEX WRAPS LLC IS NOT RESPONSIBLE FOR THE EFFECTIVENESS, READABILITY, MARKETING PERFORMANCE, OR BUSINESS RESULTS OF ANY GRAPHICS OR ADVERTISEMENTS INSTALLED. ALL BRANDING AND BUSINESS USE DECISIONS ARE THE CUSTOMER'S RESPONSIBILITY.

THIRD-PARTY PRINTING & MATERIAL LIMITATIONS

LEX WRAPS LLC OUTSOURCES PRINTING TO PROFESSIONAL THIRD-PARTY VENDORS. MINOR IMPERFECTIONS MAY OCCUR DURING PRINTING OR SHIPPING. COLOR VARIATIONS BETWEEN DIGITAL MOCKUPS AND FINAL INSTALLATION ARE NORMAL AND NOT CONSIDERED DEFECTS.

LEX WRAPS LLC'S LIABILITY IS LIMITED TO THE INSTALLATION SERVICE PROVIDED AND SHALL NOT EXCEED THE TOTAL AMOUNT PAID BY THE CUSTOMER. CONSEQUENTIAL DAMAGES, LOST REVENUE, OR BUSINESS INTERRUPTION ARE EXPRESSLY DISCLAIMED.

VEHICLE CONDITION & PRE-INSTALLATION RESPONSIBILITY

LEX WRAPS LLC IS NOT RESPONSIBLE FOR PRE-EXISTING VEHICLE CONDITIONS OR WHAT IS BENEATH THE VINYL. PAINT THAT HAS BEEN REPAIRED, TOUCHED UP, BUFFED, OR WET SANDED MAY BE PRONE TO FAILURE DURING INSTALLATION OR REMOVAL.

RUST, BUBBLING, PEELING, CHIPPED PAINT, SCRATCHES, OR DENTS MAY BE VISIBLE THROUGH VINYL AND MAY CAUSE PREMATURE FAILURE. LEX WRAPS LLC IS NOT RESPONSIBLE FOR WRAP FAILURE RELATED TO THESE CONDITIONS.

VEHICLES MUST BE DELIVERED CLEAN, DRY, AND READY FOR INSTALLATION. VEHICLES NOT MEETING THIS REQUIREMENT MAY BE SUBJECT TO A \$50 CLEANING FEE.

INITIALS: _____

LEX WRAPS LLC RESERVES THE RIGHT TO REFUSE ANY VEHICLE OR WORK FOR ANY REASON.

APPEARANCE EXPECTATIONS

CUSTOMER UNDERSTANDS THAT THE PRODUCT PURCHASED IS A VEHICLE WRAP, NOT PAINT. DUE TO VEHICLE CONTOURS, SHAPE, AND SURFACE IRREGULARITIES, SEAMS AND OVERLAPS MAY BE NECESSARY TO ACHIEVE COMPLETE COVERAGE. LEX WRAPS LLC WILL MAKE EVERY EFFORT TO PLACE SEAMS IN THE MOST INCONSPICUOUS LOCATIONS POSSIBLE TO ENSURE A CLEAN, PROFESSIONAL APPEARANCE.

INSTALLATION TIME & SCHEDULING

LEX WRAPS LLC IS OPEN MONDAY THROUGH THURSDAY, 8AM TO 5PM. INSTALLATION TIME VARIES BASED ON FILM TYPE, VEHICLE SIZE, COMPLEXITY, AND UNFORESEEN CIRCUMSTANCES.

ESTIMATED TIMEFRAMES:

- FULL COLOR CHANGE: UP TO 2 BUSINESS WEEKS
- CHROME DELETE / REMOVALS: UP TO 3 BUSINESS DAYS
- ROOF / HOOD WRAPS: 1 BUSINESS DAY
- GRAPHIC INSTALLS: DEPENDENT ON SIZE & QUANTITY

LEX WRAPS LLC IS NOT LIABLE FOR DELAYS CAUSED BY MATERIAL SUPPLY, SHIPPING, WEATHER, ILLNESS, OR EVENTS BEYOND CONTROL.

MISSED OR LATE DROP-OFFS MAY RESULT IN RESCHEDULING AND ADDITIONAL FEES.

VEHICLE WALK-THROUGH & PREP

PERSONAL ITEMS MUST BE REMOVED FROM THE VEHICLE PRIOR TO DROP-OFF. LEX WRAPS LLC IS NOT RESPONSIBLE FOR LOST OR STOLEN ITEMS.

VEHICLES MUST BE WASHED 1 DAY BEFORE INSTALLATION USING ONLY WATER AND SOAP. DO NOT WAX OR CLAY BAR. ANY WAX, POLISH, OR CHEMICAL RESIDUE LEFT ON THE VEHICLE MAY PREVENT THE VINYL FROM ADHERING OR CURING PROPERLY AND IS NOT COVERED UNDER WARRANTY. LEX WRAPS LLC WILL NOT BE HELD LIABLE FOR VINYL FAILURE RESULTING FROM IMPROPER VEHICLE PREPARATION.

VEHICLE MOVEMENT & OPERATION

CUSTOMER AUTHORIZES LEX WRAPS LLC TO MOVE AND OPERATE THE VEHICLE AS NECESSARY FOR INSTALLATION, POSITIONING WITHIN THE SHOP, AND GENERAL OPERATIONS.

IF VEHICLE WASHING IS REQUIRED, CUSTOMER AUTHORIZES LEX WRAPS LLC TO DRIVE THE VEHICLE TO A CAR WASH LOCATED WITHIN ONE (1) MILE OF THE SHOP.

INITIALS: _____

LEX WRAPS LLC IS NOT RESPONSIBLE FOR ANY MECHANICAL, ELECTRICAL, OR PRE-EXISTING ISSUES UNRELATED TO SERVICES PERFORMED.

WARRANTY & ERRORS

WRAP MATERIALS REQUIRE APPROXIMATELY 30 DAYS TO FULLY CURE. LEX WRAPS LLC WARRANTS INSTALLATION WORK FOR 60 DAYS, COVERING MINOR LIFTS ONLY. DAMAGE CAUSED BY THE CUSTOMER IS NOT COVERED.

INSTALLATION INVOLVES THE USE OF SHARP TOOLS AND HEAT. MINOR NICKS OR SCRATCHES MAY OCCUR AND ARE NOT THE RESPONSIBILITY OF LEX WRAPS LLC.

WINDOW TINT SERVICES

LEX WRAPS LLC CURRENTLY OFFERS WINDOW TINT SERVICES AT A DISCOUNTED RATE DURING THE LEARNING AND SKILL-DEVELOPMENT PHASE. THE CUSTOMER ACKNOWLEDGES THAT MINOR IMPERFECTIONS MAY OCCUR, INCLUDING BUT NOT LIMITED TO SMALL DUST PARTICLES, LIGHT DISTORTION, OR EXTENDED INSTALLATION TIME.

ALL TINT SERVICES PERFORMED DURING THIS PHASE ARE FINAL SALE AND NON-REFUNDABLE. WARRANTY COVERAGE, IF ANY, WILL BE COMMUNICATED AT THE TIME OF SERVICE. LEX WRAPS LLC PLANS TO PURSUE FORMAL WINDOW TINT CERTIFICATION WITHIN THE 2026 CALENDAR YEAR, AT WHICH TIME PRICING AND SERVICE STRUCTURE MAY CHANGE.

VEHICLE STORAGE FEES

VEHICLES NOT PICKED UP AFTER NOTIFICATION OF COMPLETION WILL BE CHARGED \$20 PER DAY UNTIL PAID AND REMOVED.

AFTERCARE & REMOVAL

HAND WASHING IS THE PREFERRED METHOD FOR CLEANING A VINYL-WRAPPED VEHICLE, AS IT HELPS PRESERVE THE FINISH AND EXTEND THE LIFE OF THE WRAP. BRUSHLESS OR TOUCH-FREE CAR WASHES ARE SAFER THAN AUTOMATIC BRUSHES, BUT HAND WASHING REMAINS THE BEST OPTION. AVOID PRESSURE WASHING WITHIN THE FIRST 7 DAYS, AND IF USING HIGH-PRESSURE SPRAYERS AFTER 7 DAYS, MAINTAIN AT LEAST 3–4 FEET FROM THE VINYL.

DO NOT USE WAX, CLAY BARS, HARSH CHEMICALS, OR ABRASIVE CLOTHS, AS THESE CAN DAMAGE OR DISCOLOR THE WRAP. KEEP THE VEHICLE OUT OF DIRECT SUNLIGHT FOR THE FIRST 2–3 DAYS AFTER INSTALLATION. SPOT CLEAN BIRD DROPPINGS, BUGS, OR OTHER CONTAMINANTS PROMPTLY, AS ACIDIC COMPOUNDS CAN ETCH OR STAIN THE VINYL.

INITIALS: _____

TO MAINTAIN A CLEAN AND VIBRANT FINISH, IT IS RECOMMENDED TO APPLY A VINYL-SAFE WRAP DETAILER EVERY 4-6 MONTHS.

ALTHOUGH VINYL MANUFACTURERS MAY GUARANTEE MATERIALS FOR UP TO 5 YEARS (7-10 YEARS FOR HIGH-END FILMS), THE TYPICAL LIFESPAN OF A VEHICLE WRAP IS APPROXIMATELY 3-5 YEARS DEPENDING ON CLIMATE, CARE, AND EXPOSURE.

MEDIA / PHOTOGRAPHY

CUSTOMER ACKNOWLEDGES THAT LEX WRAPS LLC MAY TAKE PHOTOS OR VIDEOS OF THE VEHICLE BEFORE, DURING, OR AFTER SERVICE FOR MARKETING, SOCIAL MEDIA, OR WEBSITE USE. LICENSE PLATES AND PERSONAL INFORMATION WILL BE OBSCURED WHENEVER POSSIBLE.

LEGAL TERMS

GOVERNING LAW: THIS AGREEMENT SHALL BE GOVERNED BY THE LAWS OF THE STATE OF MONTANA.

SEVERABILITY: IF ANY PROVISION IS FOUND INVALID, THE REMAINING PROVISIONS SHALL REMAIN IN FULL FORCE.

ENTIRE AGREEMENT: THIS AGREEMENT CONSTITUTES THE ENTIRE AGREEMENT BETWEEN THE PARTIES.

CUSTOMER ACKNOWLEDGMENT & ACCEPTANCE

BY SIGNING BELOW, THE CUSTOMER ACKNOWLEDGES THAT THEY HAVE READ, UNDERSTAND, AND AGREE TO ALL TERMS AND CONDITIONS OF THIS AGREEMENT.

CUSTOMER SIGNATURE: _____

PRINT NAME: _____

DATE: _____

FINAL INSTALLATION APPROVAL (SIGNED AT PICKUP)

I HAVE INSPECTED THE WORK PERFORMED AND APPROVE THE INSTALLATION AS COMPLETE AND SATISFACTORY.

CUSTOMER SIGNATURE: _____

DATE: _____

INITIALS: _____